

# What Covid-19 Alert Level 3 means for Henderson businesses

## 22.04.20

Currently, New Zealand remains in Alert Level 4 and all New Zealanders should continue to stay home to save lives.

Only businesses that are essential can operate from their business premises during Alert Level 4. Restaurants, bars, and cafes cannot open their premises to customers at Alert Level 4 and **cannot** sell any prepared food or beverages online.

## 28.04.20

From next week at 11.59pm on Monday 28<sup>th</sup> April, we move to Alert Level 3 which means that businesses can open but only if the services they provide can be done without face to face contact with customers. You may use this week now to prepare your business to operate under Alert Level 3. If you are working with staff in your business premises, you must observe the 2-metre distancing rule at all times and maintain good hygiene practices.

## FROM 29.04.20

From next Tuesday at Alert Level 3:

- you **can** sell prepared food and non-alcoholic beverages by contactless delivery and collection (including drive-through).
- you **can** sell any goods to customers by phone/online order and contactless delivery or collection.
- you **cannot** open your physical retail storefront to customers unless you are a supermarket, dairy or petrol station.

The decision on whether to move New Zealand's alert level down to level 2 will be made on Monday 11<sup>th</sup> May and we will provide a further update that week.

[Business.govt.nz](https://www.business.govt.nz) have put together guidance providing high-level details on what workplace activities are permitted at different alert levels.

Click on the below links for further information about:

- [Guidelines for all businesses](#)
- [Questions and answers for all businesses](#)
- [Questions and answers for retail and hospitality](#)
- [Questions and answers for services](#)
- [Questions and answers for employment matters](#)
- [How the guidance can be applied in different workplaces](#)
- [Workplace premises only accessed by staff](#)
- [Workplace premises accessed by the public or customers](#)
- [Workers going to customers or a third party premises](#)
- [Workplaces with no premises](#)