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New Asbestos regulations require...

Commercial property owners to complete surveys of their buildings to determine whether any asbestos is present, and if so whether any of it is friable, by April 2018.

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FROM THE TOP



- New Constitution to reflect our merger
- Tony Alexander BNZ Breakfast
- Illegal dumping of rubbish

This year is moving at a quick pace and your executive has been meeting regularly to keep updated with all that is happening. Like all Businesses, CPHB needs to have an action plan in place, we are currently working through ours to encompass our next 12 to 18 months activity and also tidy up a few loose ends.

One of the areas that needed a tidy up is our Constitution. We have gone from Central Park Drive Business Association to Central Park Business Association, and with our amalgamation of Henderson Lincoln Metro Business Association it was time to bring it all together with a new Constitution. Your board is mindful a BID attempt should be placed on the agenda for the future. The New Constitution has been aligned with the BID Policy as outlined by the Council. We will also look at having an AGM to enable the Association to adopt this, you will be notified of when this will happen and where, we are looking around the mid to end of March.

March is the annual Tony Alexander Breakfast (BNZ Chief Economist). Tony's address will focus around – what has been driving our economy, what are our biggest challenges now? What does the way ahead look like? This will be held on 15 March at the Trust Arena. Tony is an exceptional speaker and is

guaranteed to keep your attention with his business acumen and wit. RBA and BNZ have once again engaged with CPHB for this event to our Members.

Mayor Phil Goff has been in the news recently about Auckland's illegal dumping of rubbish and the cost associated with the Council clean up, estimated to cost us the ratepayers more than \$1.000.000 per annum. If the offender is caught the fine is only \$400 but if prosecuted through the Courts the fine can max out at \$5000, however realistically the Courts always go for the slap across the back of the wrist, naughty person, don't do it again.

I'm with Phil, lets be vigilant as business owners and try and catch these idiots, have them prosecuted and make the fine something for them to remember! Mayor Goff we challenge you to up the minimum fine the offenders can receive, they're just being lazy and tight at our expense. If you find rubbish dumped near you, and you have CCTV, go through the footage and give it to the Council to follow up with. Believe me this is happening out West, and has been bought to our attention by Members.

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John Schipper, Chair CPBA

johns@davisfunerals.co.nz, 021 270 0992



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Cover: Walid Bayouk, Quality Hotel - pride, product and people

Photography by LFHQ Studios







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'The Goods' from Garry

Garry Bates, Business Development Manager

Brass at the Falls Park Autumn Afternoons

The always popular free event, 'Brass at the Falls Park' is again coming to Henderson.



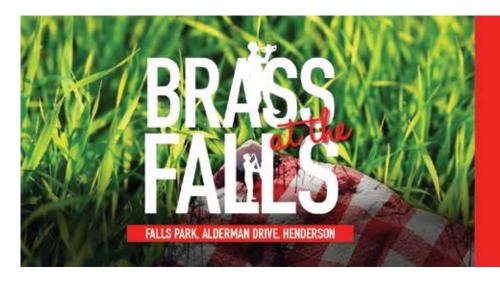
Featuring the following Bands:

- The Waitākere Auckland Brass Band on Sunday 11 March
- The Royal New Zealand Air Force Band on Sun 18 March and
- The Royal Regiment of New Zealand Artillery on Sun 25 March

Bands play in the traditional rotunda, which is regularly used as a wedding venue during the summer months. The pristine park, a beautiful spot to relax and enjoy the sounds.

With its open space, mature trees, flowing stream and easy access, Falls Park is a popular spot located within the Henderson town centre. The artistic McLeod's Crossing connects this tranquil park to the Henderson Creek Walkway.

Adjacent to the Historic Falls Hotel Café and Eatery, a great place to get a takeaway coffee, or watch the performance with a glass from their picturesque courtyard.



- 11 March
- 18 March
- 25 March

2.30 - 4pm



West Auckland Business Club

BA5 Sponsors 2018

The West Auckland Business Club (WABC) has now come under the umbrella of Central Park Henderson Business. The WABC brand has been retained, which includes:

- West Auckland Business Hall of Fame
- Business after 5 (BA5) networking events
- Breakfast/Lunch forums with high profile guest speakers
- Members of Central Park Henderson Business have priority booking opportunity at these events.

WABC is delighted to announce their BA5 sponsors for 2018.

Listed below these Companies & Organisations promise to bring renewed vigour to West Auckland's long-established business brand.

Carlton Party Hire Corban Revell Davis Funerals KAAR NW Toyota Service King Te Whānau O Waipareira The Trusts UHY Haines Norton Thomas Consulting Westcity Waitakere

WABC has been a West Auckland staple in the business scene for almost 30 years. Part of the start-up team was barrister, Lawrence Ponniah and accountant, Tim Livingstone, both having been Trustees since inception. The organisation has been the 'go to' for events featuring speakers from Government and Business Leaders. When Council, economists/statisticians, the finance sector and interested commercial entities have wished to engage with the West, WABC has been a main point of contact.

We welcome the 2018 Sponsors to WABC and look forward to upcoming events.

With a database of some 2,000 - WABC is well equipped to continue its role as the premier networking event presenter across the West's bustling economy. Along with the West, there are now businesses in North West, Hobsonville, Riverhead, Kumeu, Waimauku and Woodhill including many varied industries and business types in the region. The WABC is a forum to bring business people together and to promote a collaborative community.



























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Business Profile

New Zealand Automotive Distributors Ltd

NZAD Ltd commenced operation in 2009 by owner Darren Leckey, which just happened to be in the middle of the Global Financial Crisis. Not to be deterred, Darren, who is the company director, started the business while finishing his degree (Commerce, Majoring in Marketing and Management) at Auckland University.

On a \$200 computer, in the spare bedroom at home, he began listing products on Trademe, initially by importing and selling performance clutches & flywheels from the USA, and a range of braking components. At the same, he realised a 'store front' was needed so a website was built.

As sales grew so did the amount of stock required, and it steadily grew to take over the garage and other space he could find. By the end of 2011 it was apparent that bigger storage and premises were needed so customers could call in and collect items.

The business moved to where it is today in Moselle Ave Henderson, just off Lincoln Road. This allowed the growing customer base to collect much needed parts only 15 minutes from Auckland City CBD, off peak of course.

NZAD are specialists in E-commerce, and with the use of efficient couriers can service the whole of the country with parts arriving overnight to most places. Offering automotive parts to the retail, trade and wholesale industry, they now have a range of replacement and

performance parts for most makes and models.

Other services are - flywheel machining and clutch rebuilding, and replacement and performance custom made (inhouse) braided clutch and brake hoses. Parts include, suspension, bolts and engine fasteners, performance exhaust systems, bearings, water pumps, 4x4 accessories and many other parts for the sector.

Darren is enjoying seeing the constant growth of the company and "receiving positive feedback from our customers" he believes the key to NZAD's success is "selling quality parts, backing up what we sell, and giving fast & friendly service."



New Zealand Automotive Distributors Ltd 28D Moselle Ave Henderson Phone: 0800-55-NZAD / 09 836 2886 Email: sales@nzad.co.nz Webiet: nzad.co.nz/

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Twenty Electric Vehicle's have ioined AT's fleet

The EV cost and the associated charging infrastructure is nearly \$1.2 million.

Hyundai lonigs are part of the new faster, stronger EV generation that has a range of more than 200km. The multi-award winning electric car takes around four and a half hours to fully charge, or an 85% fast-charge option taking 25 minutes.

"Auckland Transport's purchase of EVs is the largest of its type in New Zealand," says Auckland Mayor Phil Goff. "It sends a clear signal that our city is serious about reducing emissions and protecting our environment."

Transport accounts for 40% of Auckland city's emissions, with the EV purchase expected to help reduce emissions from AT's current fleet by 11% (65,662kg of CO2).

Two electric buses will also be trialled on inner city routes from March.

AT chief financial officer Richard Morris says adding 20 EVs is a great investment for AT and also shows leadership on sustainable transport options.

The Auckland Plan aims to halve emissions by 2050. AT's own



sustainability framework goes even further with the aim of having an emissions-free fleet from 2025. Morris says the first step to achieve this target has been to reduce the size of AT's vehicle fleet by 15%. The second is to reduce emissions of the remaining fleet vehicles and invest in fullyelectric cars.

AT is already working with the Energy Efficiency and Conservation Authority (EECA), to encourage the further uptake of EVs across Auckland by installing

60 electric charging points in AT's offstreet car parks, prioritising parking and infrastructure for EVs in parking buildings, working with the Auckland Council on parking and infrastructure for EVs in new developments and trialling two smart poles, which charge electric vehicles.

It is also replacing the region's highpressure sodium streetlights with 110,000 energy efficient LEDs by 2025, expected to save \$32 million over their 20-year lifespan.

Finance

MTF finances cars, trucks, motorbikes, and almost anything else that drives, floats or flies.

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A new hydrogen-electric truck manufacturing facility is being launched in the United States.

Nikola Motor Company is opening a 500-acre plant in Buckeye, Arizona and will be investing up to US\$1 billion over the next six years.

It will also generate over 2000 jobs for the

area with construction set for the end of 2019.

The company designs and manufactures hydrogen-electric vehicles, electric vehicle drivetrains, vehicle components, energy storage systems and hydrogen stations.

It's promising to deliver the most advanced semi-trucks to market with

over 8,000 trucks on pre-order with production to start next year. Nikola founder and chief executive Trevor Milton says the company "aggressively pursuing" the goal of creating the "most advanced semi-truck ever built to market". The Nikola One and Two is set to deliver more than 1000 horsepower with zero emissions.



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To say Walid Bayouk has had a distinguished career in the hospitality business, is rather like saying Conrad Hilton once ran a few pubs.

Walid (48) has been general manager at Lincoln Green's Quality Hotel since October and it only takes a couple of minutes chatting with him to realize (a) he's proud to be there, (b) it's a great place to stay and (c) it's going to get better.

The Lebanon-born hospitality expert has been in the hotel business - with a brief excursion to Air New Zealand - for more than 25 years, 12 of them in the Arabian Gulf.

He joined Holiday Inn, Abu Dhabi, as a management trainee in 1992 straight from graduating at the American University of Beirut. He majored in public administration, with a degree in political science for good measure.

Walid was training manager for the preopening team at Abu Dhabi's Crowne Plaza (it's a sort of palace alongside the Yas links, which Golf Digest rates as one of the best 25 golf courses in the world). He was sales manager at J.W. Marriott Marquis Hotel, Dubai – look at pictures of the place, one of the calmer comments reads "Jawdropping").

In 2004 Walid and his wife, arrived in New Zealand after deciding it was time to see some of the world. He joined Air New Zealand as a travel consultant. He still likes the company, but doesn't talk about the fleet or the destinations. Instead he extols the "great people" - especially the head man. "Ralph Norris - he was amazing."

Then it was back to the hospitality business at The Spencer on Byron Hotel, Takapuna. He was first national sales manager, later director of sales and marketing. After working there for almost 10 years "it was like a family to me."



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The grass has not grown under his feet since settling into his new office. There are a lot of things to be done. In the previous year the owner - the Waitakere Licensing Trust - has spent \$200,000 sprucing the business up, and Walid has supervised an additional \$150,000 in his four months there.

He plans to upgrade the hotel's website, which in fact gives no impression of how big a concern the Quality Hotel is. It has 70 rooms for staying guests, conference rooms that can accommodate 300 delegates, 200 car parks (all free), a coffee shop, a Gastropub, a liquor store and Wi-Fi (also free).

But his vision, stresses Walid, is a combination of product and people. "It's all about customer service, treat your customers the way you want to be treated. When you take care of your people and have good service, then you must have a good product to back it up."

A lot of people, he says, misunderstand the work of trusts. Many still think trusts can provide services for almost nothing.

"They seem to think that they can get services from us a lot cheaper because we're a trust. But for trusts to be able to give money to the community, then we have to make a profit. If I don't make a profit, the trust wouldn't have the money to give."

The concern "loves working with local companies."

"But at the same time we are looking to bring in business from outside West Auckland". One example of that is the sports clubs that come from far and wide to compete at the Trusts Arena, just down the road.

Walid, who lives in Papakura with his wife, a local bank manager, and eight-year-old daughter, has certainly adopted the Kiwi way of life.

Part of his assimilation into our society has been through the St John ambulance service. Almost since setting foot in New Zealand he has been a volunteer and is an emergency medical technician who attends week-end sporting events, as well as onroad emergencies and the like.

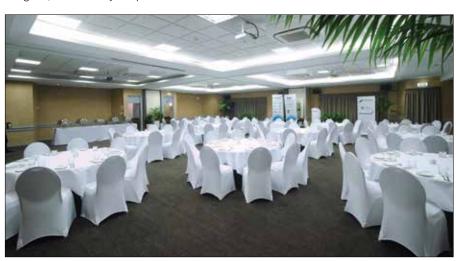
"There's a lot of talk about immigrants and immigration. Immigration isn't wrong, it's about who comes in and how they come in."

But back to the hotel, there is an opportunity that Walid Sees. Qualmark, the outfit who rate hotels here, have given Quality Inn a "three stars plus" rating. Qualmark says that means "Good to very good facilities and service".

Walid says: "It's not about star rating, it's about how good the service is. The strategy is to provide 5-star service in a three star plus hote!"

He also has put a positive angle on it.

"The highlight of our vision is this - we are a three-point-five star hotel with five star service. This is what we wake up every day for." Good on you, Walid.







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BUSINESS BRASS TACKS





By John Dustow National Manager

The Employment Relations Act does not have provisions to require employees to submit to Drug and Alcohol Testing. That is why it is essential to have a robust Health and Safety framework that includes a Drug and Alcohol Policy. The critical point is, simply having it in the employment agreement does not allow an employer to conduct drug testing.

The DTC recognises that some employers are reluctant to do comprehensive drug screening tests. This reluctance can stem from the unknown i.e.; how many staff could be drug impaired, and if so what happens next and could critical staff be lost?

The DTC want to put you at ease and work with you to develop a policy and program that is intended to educate and rehabilitate your employees so that you remain compliant with your Health and Safety obligations as well as maintaining your work force.

Inform

Before the implementation of the policy (we have a comprehensive policy available), The DTC is available to visit your site to speak with your team and explain to them the process and the key points of the policy and requirements. This approach will allow the team to fully understand and ask questions as to the way ahead. It will also remove your company from the face of the testing. Our educational material will leave your team in no doubt as to the steps ahead.

This approach is non-confrontational - we all work together to understand the effects of drugs and alcohol in the work place and the dangerous consequences that employees under the influence can have on themselves and others.

Implement

Spread your testing out, for example; instead of doing 10 a month on the one day, do 2-3 a week. This will mitigate any issues with multiple employees returning a non-negative result at the same time. This means you will minimise any effect on your company moving forward.

Action

Having a robust discretion system in place when determining whether you want to attempt to rehabilitate the employee.

For example you could:

- Seek an explanation as to why they returned a nonnegative result
- Stand the employee down for a specific period of time (2 days or until such time as he/she is no longer impaired)
- Inform the employee that they are required to undergo a test before returning to work at their cost. However, if the



employee passes, they can be reimbursed for that cost.

• Implement a rehabilitation program as per The DTC Policy and disciplinary guidelines, allowing the employee every opportunity to become clean and return to work. Showing that you are a fair and reasonable employer together with fulfilling the company's obligation under the Health & Safety Act.

Review

If the employee fails again, you may want to consider whether you really want to keep an employee who continues to put himself and others at risk not to mention the reputational risks to the company.

The DTC is not about "catching" anyone out. We are about working with all parties to ensure everyone goes home safe to their families and friends.

For more information, please call

John on 0800 TDTC2U (838228)

Cell: 027 8559989. Web: tdtc.co.nz



CentralPark HendersonBusiness

garry@cphb.org.nz





Danielle Hancock
Operations Manager



Environmental Contamination

"building owners and landlords - are your tenants safe"

Recent changes to NZ Legislation mean that building owners and landlords have a duty of care to ensure that asbestos is identified at a workplace and make sure that an asbestos management plan is prepared and kept up to date. As most building owners know, asbestos is a highly hazardous material that demands expert handling and management.

To fully understand the extent of asbestos containing materials on your property a survey is required, which is then used to produce a site-specific asbestos register. This register can cover individual buildings or your whole site. Once the scale of any issue is identified, we can then guide you on the best way to proceed. This involves creating a detailed asbestos management plan, which ensures that all asbestos identified on your site can be properly managed.

Practices and remedies to consider are:

- Visually identifying asbestos on site
- Laboratory testing for samples
- Creating a scope of work for contractors
- Contractor supervision for asbestos removal



- Project management of asbestos removal
- Advice and mitigation of health & safety risks
- Development of asbestos management & removal control plans
- Guidance to removal contractors on how to safely remove asbestos
- Site supervision of contractors to ensure required project documentation and legislative requirements are met
- Issuing necessary certification once work is complete (clearance certificate)
- Conducting management and demolition/refurbishment asbestos surveys/registers

Thomas Consultants has considerable expertise and experience in managing a wide variety of asbestos projects. As one of the largest and most experienced asbestos teams in New Zealand, their dedicated specialists can Project manage or support you with your project.

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Often industrial/commercial areas have been exposed to other areas of contamination. Thomas Consultants are able to provide contamination identification services for identifying contaminated soil, remediation and management of your property.

Thomas Consultants pride themselves on having very high health and safety standards, you can be sure that these strict standards are being met throughout the process.

Refer advert - inside front cover

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A printer for Fair Food - CPHBusiness

As Auckland's original food rescue operation, CPHB member Fair Food collects fit-for purpose surplus food from the food industry and distributes it to groups who work with people in need. Connecting food business donors with the community sector is an ongoing positive engagement activity, which is strengthening communities over the long term.

lan Myhill, the day to day, driving force behind Fair Food, had expressed the need for a new printer to help with admin output. CPHBusiness has provided this with some supporting admin products to his delight "we were borrowing a printer but needed our own to meet the growing demand - we are grateful CPHB has helped out with this."

This dynamic organisation has delivered



on its strong environmental and social goals across the West Auckland region since its inception in 2012.

In a recent three-month period, the total

food collected was 65.160 kg's. Weekly pickups were from 43 stores and they now work with 50 organisations in West Auckland weekly.

Future Henderson Cycleways

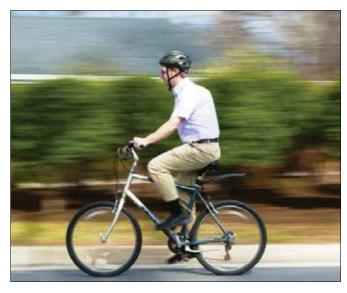
Auckland Transport (AT) Consultation

AT is asking for your feedback on what it can do to deliver better walking and cycling connections, enabling Henderson to become more vibrant and a more attractive choice to live, work, and shop.

"We want to unlock every option for consumers to travel around the area and promote the best projects to serve local business. It will be led by you and directed in partnership with the strong local business association providing you a collective voice. It's an exciting time to grow the greater Henderson area together, make it more attractive and easier to get around" Says Chair of Henderson - Massey Local Board, Shane Henderson.

All addresses with the 3km radius of Henderson train station will receive a brochure requesting feedback and we will have several drop-in sessions. There is also a localised social media campaign to ensure we are targeting the right people and receiving robust feedback.

The consultation period will begin in March and run for four weeks. To provide feedback, keep an eye out for the brochure in the post or on the 'Have Your Say' page on the AT website.







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